

**KNOX COUNTY 911**  
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Nebraska Public Service Commission  
300 the Atrium, 1200 N Street  
Lincoln, Nebraska 68509  
Attn: Wireless 911 Division

To the Commissioners:

This letter is in response to the request for comments on Application No. 911-027.

I still believe that reimbursements to PSAP's, for Phase I & II should be 100%, including equipment, switch upgrades and maintenance, costs of mapping and GIS data upgrades, software, and trunks, if needed. 911 is meant to help all the people. Less populated counties, with fewer landlines, and increasing numbers of cellular phones, need the help to get to Phase I & II. The initial costs to get to Phase I & II capable, is what is hardest for less populated counties.

The 911 Wireless fund was started to help PSAP's become Phase I & II capable, so all people who called 911 on a cellular phone could be helped, whether they were in a metropolitan area or a rural area. Comparing the amount of calls to a large metropolitan area, as to a smaller metropolitan area or a rural area, is not a fair way to decide how much each PSAP should get, especially if not all the data is there. The people in rural Nebraska deserve the same caliber of help as people in Lincoln or Omaha.

Knox County is a farming and ranching community, not urban. Cellular telephones are the only way for a farmer or rancher to call for help, when an accident happens in a pasture or remote field. Without Phase I & II capabilities, these people will not received the help they need in a timely manner. If an accident happens in an urban area, it is more than likely that there will be a passerby in a matter of minutes. Unfortunately, an accident in a rural area, on a road, or in a pasture or field, may not have any passerby's for a very long period of time.

Knox County started with Basic 911 with ANI in August of 1996. The landline surcharge also started at this time, at the highest amount the Legislature advised - \$1.00 per line. This amount has not changed.

We need to get this settled as soon as possible for all of Nebraska.

Thank you.

Connie J. Janeczek  
911 Coordinator  
Knox County, Nebraska